



Why employers love telemedicine

Support your people with 24/7 access to doctors via our mobile app or web with our telemedicine service.



Being able to monitor and take care of your health at home has never made more sense. By providing your people with reliable telemedicine services and medical expertise, we want to help them to take care of their health and give them the tools they need to feel better faster. With Telemedicine*, LifeWorks brings you and your people:

- 24/7 access to board-certified doctors nationwide
- Easy access via the LifeWorks App or website
- The best experience - Connect to a doctor in 5 minutes or less (on average)
- Visits for you or your dependents at no cost
- Safe and convenient care – no need to travel to and from the doctor’s office

Taking care of your employees and their families’ wellbeing is more important than ever

Our Telemedicine service is the innovative, virtual solution they need to address any health concerns via an easily accessible resource

4.8 ★★★★★

out of 5
average doctor visit rating

100%

Board certified physicians for
at least 5 years

“

I called at 8:51 on a Saturday morning, and had a prescription ready by 10 a.m.! It would have been painful to wait until Monday morning for a doctor’s appointment. I feel better already! So glad I called.

”

– Jennifer M., Patient, Ohio

*Telemedicine service is provided by First Stop Health.

What's included

With Telemedicine*, your employees can talk to a doctor anytime, anywhere for many non-emergency, everyday conditions, such as:

- Sinus infections
- Coughs or bronchitis
- Sore throats
- Urinary tract infections (UTIs)
- Skin rashes or bug bites
- Earaches
- Injuries or muscle pain
- Pink eye
- Medical questions
- Fevers

Doctors are able to:

- Diagnose and treat non-emergency conditions
- Write prescriptions* when medically appropriate
- Provide sick notes for work or school

* Prescription costs applicable to your medical plan.

How it works

1. Participants visit LifeWorks via the mobile app or website and click on the First Stop Health quick link.
2. They set up their account.
3. They request a visit.
4. They can talk to a doctor in less than 5 minutes. A doctor will call them directly or join with video on the mobile app or web site.
5. Diagnosis & treatment within minutes. The doctor will listen to their symptoms, diagnose their issue and provide a treatment plan, which may include a prescription. If their issue cannot be treated virtually, we'll advise them on next steps.



And that's it! If a prescription was provided, they'll be able to pick it up quickly from their preferred pharmacy and get back to what matters most.

+83 client NPS

+77 patient NPS*

68%

of employers said an employee thanked them for adding telemedicine*

* First Stop Health survey of clients conducted June-July 2019

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